

# WEB EXPERIENCE



## Make benefits feel like benefits again with TASC Universal Benefit Account™ – one-stop, online access to all enrolled accounts.

TASC's web and mobile tools ensure easy access, account management, and benefit fund security for our customers.

**TASC Card Lock.** All participants receive a TASC Card to access their benefit funds. If a card is lost or stolen, TASC Card Lock lets them disable a card in seconds from the TASC website or mobile app—and unlock it once it's found.

**Pay the Provider.** Instead of paying out of pocket and waiting to be reimbursed, participants can use their TASC Card to pay for eligible expenses, or they can use our convenient web payment feature. Simply scan or take a picture of the provider bill and upload it. TASC will then pay the bill directly from the appropriate benefit account.

**Email Alerts.** Participants are notified when requests are received and paid, making it easy to stay on top of account activity and available funds.

**Seamless Account Management.** Our website, mobile app, and customer care call center make it easy for participants to manage their account and get the support they need, anytime and anywhere! Plus, account information is connected across all platforms, which means participants don't have to re-enter data or restart a process between devices.

**Access to Individual Giving Accounts.** TASC believes in giving back to the community and that's why every participant receives a complimentary giving account. They can designate a regular payroll deduction or do one-time transfers from their bank or MyCash account and select favorite charities to allocate donations to – all via the TASC website or mobile app. And with no fees to use the giving account, 100% of donations go to designated causes.

**TASC Wallet.** These user-friendly features make benefits management simple and fast:

- **ATM Locator.** Finds the nearest ATM to withdraw cash from MyCash account via TASC Card.
- **Card Management.** Stores image of TASC Card; lets participants lock a card, report lost/stolen cards, or request more cards.
- **Card Holder.** Stores digital images of other important cards (insurance cards, rewards cards – even a gym membership card).
- **Receipt Repository.** Keeps benefits-related receipts in one convenient place.

**The TASC web. Just one more way we're making benefits smart, easy, and connected.**

